



## Accommodation Sheet

### General information

Accommodation name	HOTEL ILARIA & RESIDENZA DELL'ALBA
Typology	Hotel
Address	Via del Fosso, 26
City	Lucca (LU)
Contacts	+39 0583 47615 - <a href="mailto:info@hotelilaria.com">info@hotelilaria.com</a>
Website	<a href="http://www.hotelilaria.com">www.hotelilaria.com</a>
WCAG 2.1 compliant accessible website	NO
Online bookings	YES
Short description	<p>Hotel Ilaria &amp; Residenza dell'Alba are located in the center of Lucca, within the circle of the Renaissance walls. Approach a medieval gate and overlook a centuries-old park, under a majestic plane tree.</p> <p>The Hotel Ilaria and the Residenza dell'Alba, in Lucca, are the ideal place to visit the city of Lucca with its sites of great historical and cultural interest.</p> <p>The Hotel Ilaria, housed in the ancient stables of Villa Bottini, has parking and a private garage, while the Residenza dell'Alba, a fascinating annex of the hotel, is located in the ancient church of the fourteenth century, accessed from a small square through the elegant fifteenth-century portico.</p>

**TESTED AND REVIEWED BY:** [Handy Superabile Social Promotion Association](#) in 2024

**Please note** The following information refers to the date of verification shown at the bottom of each sheet. The Association is not responsible for any significant changes made by the property after the visit.





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## Arrival at the facility


### How to reach the facility

By car	A11 Firenze Mare motorway, Lucca Est and Lucca Ovest exit Motorway A11 Lucca -Viareggio, exit Lucca Est Est and Lucca Ovest A12 Genoa-Rosignano-Versilia-Lucca motorway, after the Versilia tollbooth, at Viareggio, there is the branch for the motorway link road that connects Viareggio and Lucca.
By plane	Nearest airports: "Amerigo Vespucci" in Florence 71 km and "Galileo Galilei" in Pisa 30 km
Assistance service for people with disabilities	YES
Embarkation/disembarkation of passengers with reduced mobility	with courtesy chair and ambulift/finger
Tactile paths for the blind and visually impaired	YES
There is a toilet room accessible with grab handles	YES
By train	
Nearest station	Florence: S.Maria Novella Station (70 Km) Pisa: Central Station and Pisa San Rossore Station (20 Km) Viareggio: Central Station (20 Km)
Assistance service for people with disabilities	YES





## Pathway from the private/public car park to the entrance

Presence of private parking	YES for Hotel Ilaria. No for Sunrise residence
Presence of parking space reserved for people with disabilities	NO
Type of flooring of the private parking lot	Tiles
Public parking nearby	NO for Hotel Ilaria. YES for Sunrise residence
Type of flooring in the public car park	asphalt
Presence of parking space reserved for people with disabilities in the public parking lot	SI num. 1
Describe the route from the car park to the entrance and any critical issues	flat
Distance from parking to entrance	5 m
	





### Entrance to the structure

There is an accessible entrance	YES main entrance for both structures
How to access the structure	<input checked="" type="checkbox"/> flat Hotel Ilaria <input checked="" type="checkbox"/> Alba residence: via a 76 cm external gate and then ramp Only length 113 cm, width 80 cm, slope 13 %

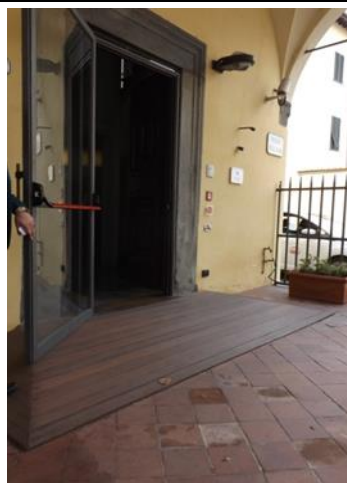
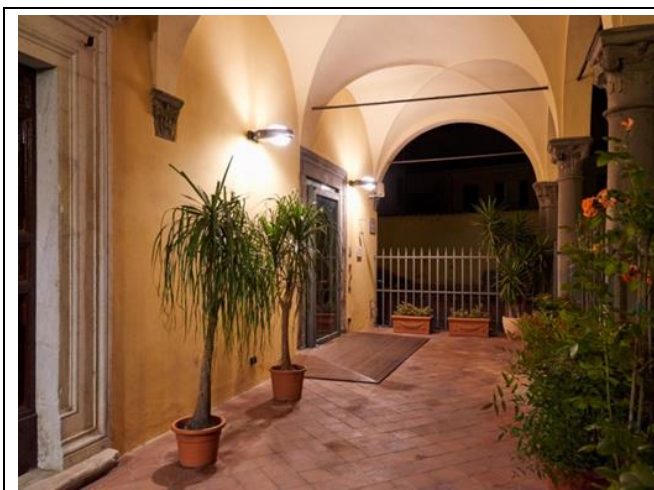






Type of entrance door	Automatic for Hotel Ilaria and outward opening door for Residenza dell'Alba
Useful width of door/entrance gate	greater than 90 cm for both structures
There are indicators and tactile maps	NO
	
	









## Hall - Reception

How to reach it from the entrance	flat
Reception desk height	bench over 100 cm
Presence of multilingual staff	Choose an item.
Type of information material	<input checked="" type="checkbox"/> YES with maps/tactile signals <input checked="" type="checkbox"/> YES with brochure
Initial assistance is provided for visitors with disabilities	<input checked="" type="checkbox"/> YES with orientation tour of the structure <input checked="" type="checkbox"/> YES with room accompaniment <input type="checkbox"/> YES with porter service
The following aids are provided for visitors with disabilities	<input type="checkbox"/> manual wheelchair <input type="checkbox"/> Crutches <input type="checkbox"/> Comfortable shower chair
The staff followed a training course on welcoming people with different disabilities	NO
Eventual notes	In the Alba residence there are only rooms, everything related to check in, check out





	and breakfast are carried out at the Hotel Ilaria
	
	











## Rooms/apartments

### Rooms/apartments adapted for guests with reduced mobility

Number and type of rooms/apartments equipped/usable by people with reduced mobility	<input checked="" type="checkbox"/> double rooms n.2 Hotel Ilaria and n.1 Residenza dell'Alba
Room access	<input checked="" type="checkbox"/> Residenza dell'Alba on the floor <input checked="" type="checkbox"/> Hotel Ilaria, by elevator Door width 80 cm, cabin width 132 cm, cabin depth 109 cm, highest button height keypad 130 cm, embossed/braille keys
Type of entrance door Hotel Ilaria	with lever handle
Useful width of the entrance door of Hotel Ilaria	78 cm
Bed type and height Hotel Ilaria	queen-size beds 60 cm high
Free spaces on the sides of the bed Hotel Ilaria	left 53 cm right 82 cm frontal 88 cm
Type of wardrobe Hotel Ilaria	sliding doors
Free space under the desk Hotel Ilaria	72 cm
Hotel Ilaria is available in the room	<input checked="" type="checkbox"/> safe <input checked="" type="checkbox"/> minibar <input type="checkbox"/> Water Kettle <input type="checkbox"/> Iron








	
	
Type of entrance door Residenza dell'Alba	with lever handle
Useful entrance door width of the Residenza dell'Alba	86 cm
Bed type and height Residenza dell'Alba	double bed 58 cm high
Free spaces on the sides of the bed Residenza dell'Alba	left Above 90 cm right Above 90 cm frontal Above 90 cm
Type of wardrobe Residenza dell'Alba	sliding doors
Free space under the Residenza dell'Alba desk	65 cm
In the rooms are available Residenza dell'Alba	<input checked="" type="checkbox"/> safe




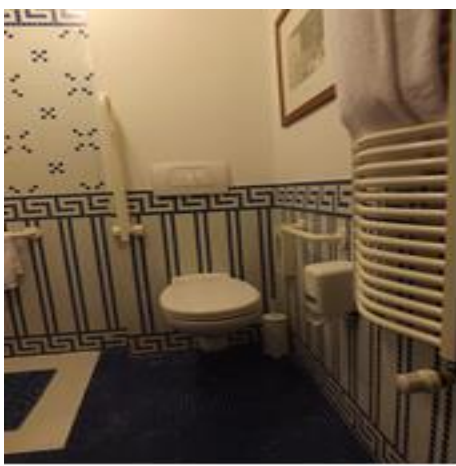


	<input checked="" type="checkbox"/> minibar <input type="checkbox"/> Water Kettle <input type="checkbox"/> Iron
	
	





## Toilet facilities in the guest room for guests with reduced mobility

Access to the local Hotel Ilaria	flat
Usable width of the entrance door	76 cm
Type of door	flowing
Type of handle	built-in
Toilet height	50 cm
Toilet seat with open front tooth	NO
Support handles	on both sides
Flexible shower on the side of the toilet	NO
Free space on the sides of the toilet	left 21 cm right Above 90 cm frontal Above 90 cm
Electric doorbell/telephone on the side of the toilet	NO
Washbasin with space underneath for wheelchair approach	Above 70 cm
Height from the ground lower edge mirror	sufficient for use by a person in a wheelchair
	









	
Accessible shower available for guests with reduced mobility	YES flush with the floor
Type of shower	open type
Shower chair	missing
Support handle	YES
Presence of shower head or sliding rails	ups and downs with the lowest point reachable by a seated person
Electric doorbell/telephone on the side of the shower	YES

Access to the Residenza dell'Alba	flat
Usable width of the entrance door	76 cm
Type of door	flowing
Type of handle	built-in
Toilet height	45 cm
Toilet seat with open front tooth	NO
Support handles	on both sides
Flexible shower on the side of the toilet	NO
Free space on the sides of the toilet	left 45 Cm right greater than 30 Cm frontal Above 90 cm





Electric doorbell/telephone on the side of the toilet	YES
Washbasin with space underneath for wheelchair approach	65 cm
Height from the ground lower edge mirror	sufficient for use by a person in a wheelchair
	
Accessible shower available for guests with reduced mobility	YES with 8 cm high step
Type of shower	with closed box
Shower chair	missing
Support handle	YES
Presence of shower head or sliding rails	ups and downs with the lowest point reachable by a seated person
Electric doorbell/telephone on the side of the shower	YES





## Bar/restaurant

Type of venue	Bar and breakfast room
Access to the premises	Flat
Useful width of door/entrance gate	Above 90 cm
Bar counter height	Above 100 cm
Height of the buffet counter	90 cm high
Types of tables	with central support
Space under floor tables	73 cm
Availability of high chairs for babies	YES
Table service for people with disabilities	YES
Availability of foods for celiacs	<input checked="" type="checkbox"/> bread, pasta, biscuits, ice cream <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> pre-packaged foods
There are coffee and milk dispensers	YES with button placed 93 cm from the ground
A customer with reduced mobility can always reserve the same table	YES
There are toilets that can be used by a guest with reduced mobility (see "accessible toilets in the internal paths and common services")	YES
There is an area reserved for lunch for younger guests	NO
A fully equipped baby feeding service is available	NO





## Internal pathways and common services

### Internal pathways

#### LIFTS


The elevator is located in the lobby of the Ilaria hotel and allows you to reach the rooms adapted for guests with reduced mobility. The cabin door has a useful width of 80 cm; interior cabin with width 132 cm, depth 105 cm; highest button height of the keyboard 130 cm: braille and embossed keys; Equipped with a support handle.







## Communal toilets

Location of the venue	near the lobby
How to access the premises	flat
Usable width of the entrance door	76 cm
Type of door	flowing
Type of handle	Built-in
Toilet height	45 cm
Toilet seat with open front tooth	NO
Support handles	on both sides
Flexible shower on the side of the toilet	NO
Free space on the sides of the toilet	left 27 cm right 71 cm frontal Above 90 cm
Electric doorbell/telephone on the side of the toilet	YES
Washbasin with space underneath for wheelchair approach	65 cm
Height from the ground lower edge mirror	sufficient for use by a person in a wheelchair
Baby changing table	NO
	

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## Medical practices/healthcare facilities

Hospitals near the property	<p>San Luca Hospital Via Lippi Francesconi 556 - Lucca Tel +39 0583970111</p> <p>Pisano Cisanello University Hospital, Via Paradisa 2, Pisa – Telephone +39 050 992111. Distance 19 km</p> <p>Pronto Soccorso at Ospedale Cisanello, Pisa - Telephone +39 050 992300 Distance 19 km</p> <p>Santa Chiara Hospital Via B. Pisano 10, Pisa - Phone +39 050 992111 Distance 19 km</p>
Any dialysis facilities	<p>San Luca Hospital Phone +39 0583 970253 Email: <a href="mailto:dialisi.lucca@uslnordovest.toscana.it">dialisi.lucca@uslnordovest.toscana.it</a></p> <p>Cisanello Hospital Pisa. Distance 19 km</p> <p>In the period June-September holiday dialysis service with availability of n. 6 beds; The treatments will be divided into three days a week (Monday, Wednesday and Friday) in the evening from 18.00 to 24.00</p> <p>Phone +39 050 997250/997253/997256 call from 8.00 a.m. to 2.00 p.m.</p> <p>Email <a href="mailto:nefrotrap.pisa@ao-pisa.toscana.it">nefrotrap.pisa@ao-pisa.toscana.it</a></p>
Other healthcare facilities	<p>Casa di cura M. D Barbantini, Via del Calcio 2 - Lucca Tel +39 0583 091971</p> <p>Santa Zita Nursing Home Via del Panificio 13 – Lucca Tel +39 0583 46521</p>

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	<p>Nursing home villas of Nozzano Via della Bordogna 144/154 – Lucca Tel +39 0583 54911</p> <p>San Rossore Nursing Home (Private Hospital) Via delle Cascine 152/F Tel +39 050 586111. 19 km away</p>
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