



## Accommodation Sheet

### General information

Accommodation name	Grand Hotel Minerva
Typology	Hotel
Address	Piazza Santa Maria Novella, 16
City	Florence (FI)
Contacts	Tel. +39 05527230 <a href="mailto:info@grandhotelminerva.com">info@grandhotelminerva.com</a>
Website	<a href="https://www.grandhotelminerva.com/it">https://www.grandhotelminerva.com/it</a>
WCAG 2.1 compliant accessible website	NO
Online bookings	YES
Short description	The Grand Hotel Minerva, 4-star superior first class, is located in the heart of the historic center of the city in a square, that of Santa Maria Novella, completely renovated, pedestrian, full of lively restaurants and cafes and embellished with a rose garden. A perfect location just a few minutes walk from all the most important tourist attractions of the city.

TESTED AND REVIEWED BY: [Handy Superabile Social Promotion Association](#) in 2024

**Please note** The following information refers to the date of verification shown at the bottom of each sheet. The Association is not responsible for any significant changes made by the property after the visit.





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## Arrival at the property

### How to reach the property

#### By car

From Firenze Nord / Ovest (A1 / A11) Exit at Firenze Nord and follow the signs for Centro/Stazione. At the end of Viale Redi, take Viale Belfiore (there is a large white building on the right) and cross it onto Via Guido Monaco which is opposite on the left beyond the traffic light. Turn left onto Viale Strozzi (passing under a bridge) and continue onto Viale Lavagnini. Turn right into Via Santa Caterina D'Alessandria which then becomes Via Nazionale once you have passed Piazza Indipendenza. At the end of Via Nazionale, cross the intersection leaving the apse of the church of Santa Maria Novella on the left and the tram tracks and the Santa Maria Novella Station building on the right.

After crossing the square, turn left into Via Santa Caterina da Siena and left again into Via della Scala. The latter ends in Piazza Santa Maria Novella: the hotel is located to the left of the façade.


From Firenze Sud (A1) Exit at Firenze Sud and follow the signs for Centro/Stazione. In Piazza della Libertà, take Via Lorenzo Il Magnifico (always signposted for Stazione) and turn left into Via Poliziano. Continue straight across the avenue and enter Via Santa Caterina D'Alessandria which then becomes Via Nazionale once you have passed Piazza Indipendenza. At the end of Via Nazionale, cross the intersection leaving the apse of the church of Santa Maria Novella on the left and the tram tracks





	and the Santa Maria Novella Station building on the right. After crossing the square, turn left into Via Santa Caterina da Siena and left again into Via della Scala. The latter ends in Piazza Santa Maria Novella: the hotel is located to the left of the façade.
By train	
Nearest station	Santa Maria Novella station 450 m away
Assistance service for people with disabilities	YES

### Pathway from the private/public car park to the entrance

Presence of private parking	NO
Public parking nearby	YES, parking lots affiliated with the hotel
Type of flooring in the public car park	asphalt
Presence of parking space reserved for people with disabilities in the public parking lot	SI num.1
Describe the route from the car park to the entrance and any critical issues	Through a short section with knurled tiles
	





### Entrance to the structure



There is an accessible entrance	YES main entrance
How to access the structure	<input checked="" type="checkbox"/> flat
Type of entrance door	2-leaf
Useful width of door/entrance gate	Above 90 cm
There are indicators and tactile maps	NO
	

### Hall - Reception

How to reach it from the entrance	flat
Reception desk height	bench over 100 cm
Presence of multilingual staff	YES
Type of information material	<input type="checkbox"/> YES with maps/tactile signals <input checked="" type="checkbox"/> YES with brochure





Initial assistance is provided for visitors with disabilities	<input type="checkbox"/> YES with orientation tour of the structure <input type="checkbox"/> YES with room accompaniment <input type="checkbox"/> YES with porter service
The following aids are provided for visitors with disabilities	<input type="checkbox"/> manual wheelchair <input type="checkbox"/> Crutches <input type="checkbox"/> Comfortable shower chair
The staff followed a training course on welcoming people with different disabilities	NO
	

## Rooms/apartments



### Rooms/apartments adapted for guests with reduced mobility

Number and type of rooms/apartments equipped/usable by people with reduced mobility	<input checked="" type="checkbox"/> double rooms    No. 6
Room access	<input checked="" type="checkbox"/> by elevator    Door width 75 cm, cabin width 111 cm, cabin depth 124 cm, call button height 115 cm,







	height of the highest button keypad 138 cm , embossed/braille keys
	
Type of entrance door	With magnetic card
Usable width of entrance door	80 cm
Bed type and height	double bed 70 cm high
Free spaces on the sides of the bed	left Above 90 cm right Above 90 cm frontal Choose an item.
Cabinet Type	without doors
Free space under the desk	73 cm
In-room options are available	<input checked="" type="checkbox"/> safe <input checked="" type="checkbox"/> minibar <input checked="" type="checkbox"/> Water Kettle <input type="checkbox"/> Iron





### Toilet facilities in the guest room for guests with reduced mobility

Access to the premises	flat
Usable width of the entrance door	73 cm
Type of door	flowing
Toilet height	50 cm
Toilet seat with open front tooth	NO
Support handles	Missing
Flexible shower on the side of the toilet	YES
Free space on the sides of the toilet	left 38 cm right Choose an item. frontal Above 90 cm
Electric doorbell/telephone on the side of the toilet	YES , but not reachable from the ground or from the toilet/shower
Washbasin with space underneath for wheelchair approach	64 cm
Height from the ground lower edge mirror	117 cm









<p>Accessible shower available for guests with reduced mobility</p>	<p>YES flush with the floor</p>
<p>Type of shower</p>	<p>with box dimensions 80 cm X 130 cm</p>
<p>Shower chair</p>	<p>Plastic (can be requested)</p>
<p>Support handle</p>	<p>NO</p>
<p>Presence of shower head or sliding rails</p>	<p>with flexible hand shower</p>
<p>Electric doorbell/telephone on the side of the shower</p>	<p>NO</p>







## Bar/restaurant

Type of venue	Restaurant
Access to the premises	<input checked="" type="checkbox"/> flat <input type="checkbox"/> via cm high sidewalks Choose an item. <input type="checkbox"/> via ramp Choose an item. <input type="checkbox"/> by elevator Choose an item. <input type="checkbox"/> via stairlift
Useful width of door/entrance gate	Above 90 cm
Types of tables	with central support
Space under floor tables	73 cm
Availability of high chairs for babies	YES
Availability of foods for celiacs	YES
There are toilets that can be used by a guest with reduced mobility (see "accessible toilets in the internal paths and common services)	YES
	
The restaurant has an outdoor veranda / dehors	YES with access via ramp 88 cm long, 117 cm wide, slope 9 %
Types of tables	with central support

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Space under floor tables	73 cm
	

### Communal toilets

Location of the venue	near the lobby
How to access the premises	flat
Usable width of the entrance door	90 cm
Type of door	flowing
Toilet height	53 cm
Toilet seat with open front tooth	NO
Support handles	Missing
Flexible shower on the side of the toilet	YES without thermostat
Free space on the sides of the toilet	left Above 100 cm right Choose an item. frontal Above 100 cm
Electric doorbell/telephone on the side of the toilet	YES
Washbasin with space underneath for wheelchair approach	Above 70 cm
Height from the ground lower edge mirror	not sufficient for use by a person in a wheelchair





Baby changing table	NO
	

## Swimming pool

The property has a swimming pool	for adults with fresh water
Pool with heated water	YES
Access to the swimming pool	With steps that cannot be overcome by means of
Useful width of the entrance gate	80 cm
Access to the pool	with ladder
Bathing aids for guests with reduced mobility	not present







## Medical practices/healthcare facilities

<p>Hospitals near the property</p>	<p>Careggi Hospital, Largo Brambilla 3 Florence, Tel +39 055 794111</p> <p>Ospedale S. Maria Nuova, Piazza S. Maria Nuova 1, Florence, Tel +39 055 69381</p> <p>Piero Palagi Hospital, Via Michelangelo 41, Florence, Tel +39 055 6937249</p> <p>San Giovanni di Dio Hospital, Via Torregalli 1, Florence, Tel +39 055 693211</p> <p>Meyer Children's Hospital, Via Pieraccini 24, Florence, Tel +39 055 56621</p>
<p>Any dialysis facilities</p>	<p>San Giovanni di Dio Hospital, Via Torregalli 1, Florence Dr. Alberto Rosati Tel +39 055 6932238 - <a href="mailto:alberto.rosati@uslcentro.toscana.it">alberto.rosati@uslcentro.toscana.it</a></p> <p>S. Maria Nuova Hospital, Piazza S. Maria Nuova 1, Florence SOS Nephrology and Dialysis Dr. Raffaella Siervo Tel +39 055 6938610 <a href="mailto:nefrologiasmn@uslcentro.toscana.it">nefrologiasmn@uslcentro.toscana.it</a></p>
<p>Other healthcare facilities</p>	<p>Usl Toscana Centro, Via Chiusi, Florence, Tel +39 055 6935406</p> <p>Usl Toscana Centro Via D'Annunzio 29, Florence, Tel +39 055 6934901</p> <p>Usl Toscana Centro, territorial garrison, Via Fanfani 17, Florence, Tel +39 055 6939350</p>



Project promoted by



**Regione Toscana**

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